

Data Privacy Policy

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Data Privacy Policy

The European General Data Protection Regulation (GDPR) is a positive change towards giving you more control over how your data is used and how you are contacted. In line with this, we, at AviaPro have changed our Privacy Policy.

This policy states our internal privacy protection practices reflecting our commitment to protect the personal data of our customers while being exchanged or processed through our websites, mobile application, platforms or any other communication channel.

This statement also highlights WHAT type of personal data we may collect, WHY we use it, WHO we may share it with, HOW we handle it, and WHEN we may dispose it off.

This Privacy Policy may be subject to change from time to time. We will post any changes on AviaPro Consulting Inc. websites and platforms, so please check regularly or request for the most recent version of our Privacy Policy.

I. Definitions:

“Account” means a unique account created for You to access our Service or parts of our Service.

- “Data Subject” or “you” means the individual accessing or using the service, or the company, or other legal entity on behalf of which such individual is accessing or using the service, as applicable.
- “Company” refers to AviaPro Consulting Inc.
- “Country” refers to Canada.
- “Cookies” are small files that are placed on your computer, mobile device, or any other device by a website, containing the details of your browsing history on that website among its many uses.
- “Device” means any device that can access the service such as a computer, a cell phone or a digital tablet.
- “Personal Data” is any information that relates to an identified or identifiable individual.
- “Service” refers to the website.
- “Service Provider” means any natural or legal person who processes the data on behalf of the Company. It refers to third-party companies or individuals employed by the Company to facilitate the service, to provide the Service on behalf of the Company, to perform services related to the Service or to assist the Company in analysing how the Service is used.
- “Usage Data” refers to data collected automatically, either generated using the Service or from the Service infrastructure itself (for example, the duration of a page visit).

- “Website” refers to that site accessible from <https://aviaproconsulting.ca/>

II. What type of Personal Information we collect?

When you use the Company website, mobile site, platforms, or applications, we may collect various personal information of you. The type of personal information we collect about you depends on your interaction with us, and may include, but not limited to, the following:

- Email address
- First name and last name
- Phone number
- Address, State, Province, ZIP/Postal code, City
- Usage Data

III. The Usage of Data

- Usage Data is collected automatically when using the Service.
- Usage Data may include information such as Your Device’s Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Service that You visit, the time and date of Your visit, the time spent on those pages, unique device identifiers and other diagnostic data.
- When You access the Service by or through a mobile device, We may collect certain information automatically, including, but not limited to, the type of mobile device You use, Your mobile device unique ID, the IP address of Your mobile device, Your mobile operating system, the type of mobile Internet browser You use, unique device identifiers and other diagnostic data.
- We may also collect information that Your browser sends whenever You visit our Service or when You access the Service by or through a mobile device.

IV. Cookies

We use Cookies and other (name if exists) to track the activity on Our Service and store certain information. The technologies We use may include:

- Cookies or Browser Cookies. A cookie is a small file placed on Your Device. You can instruct Your browser to refuse all Cookies or to indicate when a Cookie is being sent. However, if You do not accept Cookies, You may not be able to use some parts of our Service. Unless you have adjusted Your browser setting so that it will refuse Cookies, our Service may use Cookies.
- Cookies can be “Persistent” or “Session” Cookies. Persistent Cookies remain on your personal computer or mobile device when You go offline, while Session Cookies are deleted as soon as You close Your web browser.

We use both Session and Persistent Cookies for the purposes set out below:

- Necessary / Essential Cookies

Type: Session Cookies

Administered by: AviaPro

Purpose: These Cookies are essential to provide You with services available through the Website and to enable You to use some of its features. They help to authenticate users and prevent fraudulent use of user accounts. Without these Cookies, the services that You have asked for cannot be provided, and We only use these Cookies to provide You with those services.

- Cookies Policy / Notice Acceptance Cookies

Type: Persistent Cookies

Administered by: AviaPro

Purpose: These Cookies identify if users have accepted the use of cookies on the Website.

- Functionality Cookies

Type: Persistent Cookies

Administered by: AviaPro

Purpose: These Cookies allow us to remember choices You make when You use the Website, such as remembering your login details or language preference. The purpose of these Cookies is to provide You with a more personal experience and to avoid You having to re-enter your preferences every time You use the Website.

- Tracking and Performance Cookies

Type: Persistent Cookies

Administered by: Third Parties

Purpose: These Cookies are used to track information about traffic to the Website and how users use the Website. The information gathered via these Cookies may directly or indirectly identify you as an individual visitor. This is because the information collected is typically linked to a pseudonymous identifier associated with the device you use to access the Website. We may also use these Cookies to test new pages, features or new functionality of the Website to see how our users react to them.

For more information about the cookies we use and your choices regarding cookies, please visit our ["Cookies Policy" \(still need to be developed\)](#).

V. Why & How we use your Personal Information?

We only collect from you the personal information that is necessary to carry out our contractual obligations towards you, in accordance with the legal requirements. The failure to provide us with the mandatory personal information may result in the Company being unable to provide you the requested products and services.

AviaPro uses the personal information it collects from you in the following ways:

- To provide and maintain our Service, including to monitor the usage of our Service.
- To manage Your Account: to manage Your registration as a user of the Service. The Personal Data You provide can give You access to different functionalities of the Service that are available to You as a registered user.
- For the performance of a contract: the development, compliance and undertaking of the purchase contract for the products, items or services You have purchased or of any other contract with Us through the Service.
- To contact You: To contact You by email, telephone calls, SMS, or other equivalent forms of electronic communication, such as a mobile application's push notifications regarding updates or informative communications related to the functionalities, products or contracted services, including the security updates, when necessary or reasonable for their implementation.
- To provide You with news, special offers and general information about other goods, services and events which we offer that are similar to those that you have already purchased or enquired about unless You have opted not to receive such information.
- To manage Your requests: To attend and manage Your requests to Us.
- For business transfers: We may use Your information to evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Data held by Us about our Service users is among the assets transferred.
- For other purposes: We may use Your information for other purposes, such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns and to evaluate and improve our Service, products, services, marketing, and your experience.

VI. Sharing information with other Parties

- With Service Providers: We may share Your personal information with Service Providers to monitor and analyse the use of our Service, for payment processing, to contact You.
- For business transfers: We may share or transfer Your personal information in connection with, or during negotiations of, any merger, sale of Company assets, financing, or acquisition of all or a portion of Our business to another company.
- With Affiliates: We may share Your information with Our affiliates, in which case we will require those affiliates to honour this Privacy Policy. Affiliates include Our parent company and any other subsidiaries, joint venture partners or other companies that We control or that are under common control with Us.
- With business partners: We may share Your information with Our business partners to offer You certain products, services, or promotions.

- With other users: when You share personal information or otherwise interact in the public areas with other users, such information may be viewed by all users and may be publicly distributed outside.
- With Your consent: We may disclose Your personal information for any other purpose with Your consent.
- Your information, including Personal Data, is processed at the Company's operating offices and in any other places where the parties involved in the processing are located. It means that this information may be transferred to – and maintained on – computers located outside Canada, country, or other governmental jurisdiction where the data protection laws may differ than those from Your jurisdiction.
- Your consent to this Privacy Policy followed by Your submission of such information represents Your agreement to that transfer.
- The Company will take all steps reasonably necessary to ensure that Your data is treated securely and in accordance with this Privacy Policy and no transfer of Your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of Your data and other personal information.

VII. Legal basis for holding and processing personal information

AviaPro will only process your personal information where we have a legal basis to always do so and in compliance with applicable data protection laws. Set out below are the legitimate reasons for which AviaPro will collect and use your information:

- We need to use your information so that we can improve the services provided to You or enter into a contract with you.
- It is in AviaPro's legitimate interests as an aviation consulting firm to use your personal information to operate and improve its business as a consulting company.
- AviaPro needs to use your personal information to comply with a legal obligation.
- To protect the vital interests of you or another person. For example, in case of emergency events.
- You have consented to AviaPro using your information for a particular purpose.

If we process your personal data in our legitimate interests, in addition to the purposes stated above, it will be for promoting our business, developing better services and products, improving customer service, protecting our business against financial loss, processing job application and managing legal issues. In all cases, we make sure that your interests or fundamental rights and freedoms do not override those interests. To protect our business against financial loss.

VIII. How we handle your Personal Information?

- AviaPro is committed to always ensure the confidentiality and security of personal information.
- AviaPro has adequate technology and security safeguards to protect your personal information from loss, improper use, unauthorized access, loss, disclosure or modifications.
- AviaPro has established proper organizational, technical, and physical security measures to protect personal information that customers provide.
- AviaPro uses a secure communication channel (HTTPS) to encrypt all information exchanged over its web site.
- The security of Your Personal Data is important to the Company but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While We strive to use commercially acceptable means to protect Your Personal Data, the Company cannot guarantee its absolute security.

IX. How long we keep your Personal Information?

- The Company will retain Your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use Your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.
- The Company will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period, except when this data is used to strengthen the security or to improve the functionality of Our Service, or We are legally obligated to retain this data for longer time periods.

X. Children's Privacy

- Our Service does not address anyone under the age of 16. The company does not knowingly collect personally identifiable information from anyone under the age of 16. If You are a parent or guardian and You are aware that your child has provided us with Personal Data, please contact us immediately. If the company becomes aware that AviaPro has collected Personal Data from anyone under the age of 16 without verification of parental consent, the company takes steps to remove that information from our servers.
- If the company needs to rely on consent as a legal basis for processing the child's information and your country requires consent from a parent, the company may require parental consent before collecting and using that information.

XI. Links to Other Websites

- Our Service may contain links to other websites that are not operated by AviaPro. If You click on a third-party link, you will be directed to that third party's site. We strongly advise You to review the Privacy Policy of every site You visit.

- AviaPro has no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

XII. Your Rights as a Data Subject

As a Data Subject you have the following rights with respect to your personal information:

- The right to request a copy of your personal information which AviaPro holds about you.
- The right to request that AviaPro corrects any personal data if it is found to be inaccurate or out of date.
- The right to request your personal data is erased where it is no longer necessary for AviaPro to retain such data.
- The right to withdraw your consent to the processing at any time.
- The right, where there is a dispute in relation to the accuracy or processing of your personal data, to request a restriction is placed on further processing.
- The right to object to the use of your personal information.
- The right to lodge a complaint with a supervisory authority.

XIII. Your Consent

By using AviaPro website and mobile application, you are fully accepting the principles set out in this Privacy Policy. Furthermore, when you decide to provide us with your personal information, you are clearly and fully consenting AviaPro to use this information in accordance with the terms of this Data Privacy Policy

XIV. Your Consent Withdrawal

You are not obliged to provide us your personal information. However, if you choose not to provide certain personal information or if you choose to withdraw any consent or authorization you gave us for processing your personal information, we may not be able to provide you with the products or services that you have requested from us.

- To unsubscribe from online promotions or marketing communications, you can contact us on the below address or click the "unsubscribe" link located at the bottom of each message.
- These rights are without prejudice to any legal rights or any disposition you may have in applicable laws and regulations, including your right to object to certain processing of data.

XV. Your Personal Information Update

- You can always update or correct your personal profile or change your preferences for the way in which you would like us to communicate with you, including how you receive news updates from us, or details of our latest offers.
- If you believe that AviaPro has incorrect or incomplete information about you, or if you no longer desire our service, please contact us on the below address as soon as possible.

XVI. Your Access Rights

- In some countries and subject to applicable laws, you may have the right to access or see what personal information we hold about you. If you wish to exercise this right, please contact us on the below address.

- We will handle this request in a reasonable time, and we may charge small fees for processing this request, depending on the information requested, to the extent permitted by applicable law.

XVII. Disclaimer

AviaPro is committed to ensure the protection of your personal information wherever it is located, however, AviaPro is not responsible of the privacy practiced by the third-party web sites that you may access through the links (URLs) imbedded in our websites and or mobile application.

XVIII. Updates to the Privacy Policy

- We may update Our Privacy Policy from time to time. We will notify You of any changes by posting the new Privacy Policy on this page.
- We will let You know by noting “Last updated” date at the top of this Privacy Policy.
- You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Contact Us

- If you have any questions about this Privacy Policy, You can contact us:

By visiting this page on our website: <https://aviaproconsulting.ca/contact>

By sending us an email: info@aviaproconsulting.com